

**PJ-518**

I Semester M.Com. (FA) Examination, February - 2020  
(CBCS Scheme)

**COMMERCE**

**Paper - 1.2 : Managing People in Organisations**

Time : 3 Hours

Max. Marks : 70

**SECTION - A**

Answer **any seven** questions out of **ten**. Each question carries **two** marks.

**7x2=14**

1. (a) Define Management.
- (b) What is Human resource planning ?
- (c) What do you mean by unity of command ?
- (d) What do you mean by ethics in management ?
- (e) What is employee hiring ?
- (f) Define communication.
- (g) What do you mean by informal group ?
- (h) What is stress ?
- (i) Define the term perception.
- (j) What do you mean by organisational change ?

**SECTION - B**

Answer **any four** questions out of **six**. Each question carries **five** marks.

**4x5=20**

2. Give a brief account on the evolution of management thought from the early times to modern.
3. Distinguish between line organisation and functional organisation.
4. Describe the two factors theory of motivation advocated by Herzberg.
5. Briefly explain the various methods of performance appraisal.
6. Write a short note on styles of leadership.
7. Briefly explain the significance of health and safety.

**P.T.O.**

**SECTION - C**

Answer **any three** questions out of **five**. Each questions carries **12** marks.

- 8.** What are the criteria for organisational effectiveness ? How are casual and intervening factors related to these criteria ? **3x12=36**
- 9.** Briefly explain the causes of conflict and modes of conflict resolution.
- 10.** Define personality. Explain the major factors which shape the personality of an individual.
- 11.** Define training and discuss the various methods of training in detail.
- 12.** "Creation of organisational culture is a long-term process." Explain and discuss the process involved in creating organisational culture.

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